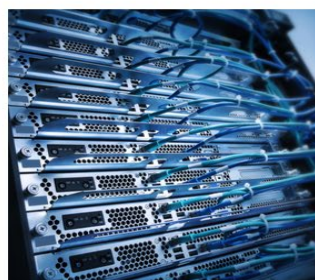
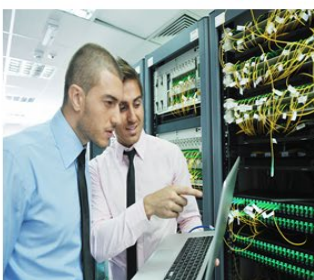


# Information Technology Enterprise Solutions – 3 Services (ITES-3S)

## Ordering Guide

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Herndon, VA 20170-5267

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Cyber | Applications | Infrastructure | Mission Support

**OCCAM**  
solutions

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## Occam Solution's ITES-3S Ordering Guide

Occam Solutions, Inc. (Occam) is a prime contractor on the ITES-3S Contract (Restricted). ITES-3S is an Indefinite Delivery, Indefinite Quantity (IDIQ) Contract vehicle structured to provide the full range of IT services and solutions to the Federal Government. ITES-3S is managed by the Computer Hardware Enterprise Software and Solutions (CHESS) program.

On the following pages are information on the ITES-3S contract and Team Occam. We look forward to discussing and defining how federal agencies can leverage the ITES-3S for their Information Technology (IT) missions.

## ITES-3S Contract

### Background

According to the U.S. Army:

*"...the objective of the ITES-3S contracts is to meet the Army's enterprise infrastructure and infostructure goals with a full range of innovative, world-class IT support services and solutions at a fair and reasonable price. ITES-3S is a multiple award, IDIQ contract vehicle. It is the Army's primary source of IT-related services worldwide. All DOD and other federal agencies are authorized to use the contracts to satisfy their IT requirements.*

*Working in partnership with the prime contractors, CHESS manages the contracts, in coordination with the ACC-RI Contracting Center. Through the use of ITES-3S, users have a flexible means of meeting IT service needs quickly, efficiently, and cost-effectively. Orders may be placed by any contracting officer from the aforementioned agencies. There is **no fee** to place orders against the ITES-3S contract."*

### ITES-3S Scope

The ITES-3S contract encompasses a full range of innovative, world-class IT support services and solutions at a reasonable price under the following Task Areas:

- Cybersecurity Services
- IT Services
- Enterprise Design, Integration, and Consolidation Services
- Network/Systems Operation and Maintenance Services
- Telecommunications/Systems Operation and Maintenance Services
- Business Process Reengineering Services
- IT Supply Chain Management Services
- IT Education and Training Services

The contract allows Firm Fixed Price (FFP), Time and Materials (T&M), and Cost Reimbursement (CR) Task Orders (TO). Contract Line Item Numbers (CLIN) cover the following services:

- IT Solution Services
- IT Subject-Matter Expert (SME)
- IT Functional Area Expert (FAE)
- Incidental Construction
- Other Direct Costs
- IT Solution Equipment
- Travel and Per Diem
- IT Solution Software
- IT Solution – Other Direct Costs (ODCs)

### ITES-3S Contract Terms

CHESS has identified the following terms and provisions for ITES-3S:

Contract Terms	ITES-3S
Period of Performance	September 2018 – September 2027
Contract Maximum	\$12,100,000,000 (total requirement for the life of the contract, including options)
Pricing Structure	Firm-Fixed Price, Time and Materials, and Cost Reimbursable
Method for Acquiring Services	Performance-Based Contracting (preferred)
Fair Opportunity to be Considered	Subject to FAIR 16.505
Ordering Guidance and Process	See CHES ITES-3S Chapter 3 Ordering Guide – Ordering Guidance

### Benefits of Using ITES-3S

There are many benefits to using ITES-3S, including, but not limited to the following:

- No fees
- Decentralized ordering – all Task Order Requests (TORs) are issued on the CHES IT e-mart
- Open to all DoD and U.S. Federal Government Agencies

### Additional Contract Information

Copies of the ITES-3S contract can be found on the CHES IT e-mart. The IT e-mart website is <https://ches.army.mil>. Services will be acquired by issuing individual Order Tasks (OTs).

Contract types will be determined IAW the FAR and Defense Federal Acquisition Regulation Supplement (DFARS) based on the circumstances of each order.

### Occam’s Skills, Knowledge, and Experience

Since 2004 Occam Solutions has provided valuable IT solutions to the Federal Government. We have an in-depth understanding of the IT requirements and needs facing government agencies. Our mission is to always go above and beyond, providing agile solutions focused on the client’s overall, evolving needs.

Occam provides expertise and experience across IT domains, including but not limited to the following:

- Application Development
  - SDLC Design, Build, Integrate, Test, Deploy, & Tier 3 Support
  - Process/Workflow/Application Re-engineering
  - Application Architecture Design and Customization
  - Legacy System Data Migration
  - Web Services Integration and Enhancement
  - Business, Technical & Operational Requirements Analysis
  - SLA and O&M Procedures Development
  - Database/Server Architecture Design, Sizing, and Administration
  - Application Security Documentation, Testing, and Accreditation Support
  - Steady-State Operations, Maintenance and Tier 1-3 Help Desk Training and Support
  - Enterprise Customer Relationship, Supply Chain/Order, and Case Management
  - Business Intelligence and Analytics
  - Requirements Collection Management, Intelligence Fusion and Geospatial Tools and Systems
  - VoIP Based Contact Center Solutions
  - Machine Foreign Language Translation Data Collection and Analysis
  - MS SharePoint, Web Services, and Knowledge Management Systems
- Infrastructure Expertise
  - Enterprise Systems Architecture Design, Install, O&M, Information Assurance (IA), and User Support Services
  - Enterprise Network/Network Systems Development Planning, Engineering, Deployment and Operations Support Services
  - C4ISR/C2 Systems Engineering and Technical Assistance
- Cybersecurity, IA, and Intelligence Expertise
  - Security Program Planning and Operations Support

- System Authorization Program Support
- Vulnerability & Risk Assessment and Management
- Incident Monitoring, Reporting and Mitigation
- Mobile Device and Encryption Management
- Security Tools Maintenance and Monitoring
- FISMA Certification & Accreditation
- JWICS Architecture and Engineering Qualifications
- COOP / Disaster Recovery Planning
- All-Source Intelligence Requirements Collection Management and Analysis
- FINTEL Design, Production, Dissemination and Sharing

### Team Occam's Partners

Occam enhances its capabilities with a diverse and experienced team of ITES-3S partners, listed below:

Company	Type/Size
IAP World Services (IAPWS)	Large
Internal Computer Services	VOSB, SDVOSB
EPS Corporation	Large
Uniplus	SB
RLM Communications	VOSB, SDVOSB
Optimum Software Solutions	8(a), SDB
Presidio	Large
Graham Technologies	SDB
1901 Group	SB
Digital Consultants	WOSB
Strategic Resources, Inc.	Large
BCMC	8(a), SDB
Unicom	Large
The Pirko Group	HUBZone, VOSB
RACTSOL	SDVOSB
IT Veterans	VOSB, SDVOSB

### Occam's ITES-3S Corporate Information

<b>Occam ITES-3S Contract Number:</b>	W52P1J-18-D-A049
<b>Occam CAGE Code:</b>	3HQT1
<b>Occam DUNS:</b>	146916817
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<b>Occam ITES-3S Director, Business Development:</b>	Wendell Boyd Phone: 240-754-4408 Email: Wendell.Boyd@occamsolutions.com

### CHESS E-Mart

For more information and detailed ordering guidance, please visit <https://chess.army.mil/>